

Notice of Handling mdx Points at the end of FY2023

January 26, 2024

To all mdx users

Thank you for using mdx.

We would like to inform you of some adjustments we have made regarding the handling of mdx points at the end of FY2023, including the deadline for point purchases and point consumption in March. Please find the details below:

1) Extension of the Point Purchase Deadline for FY2023 (1/31⇒2/29)

We have extended the point purchase application acceptance period as follows:

- Points for the current fiscal year: From April 1 to ~~January 31~~ **February 29**.
⇒ **Extended!**
- Points for the next fiscal year (reservation): From ~~February 1~~ **March 1** to March 31.
⇒ **Shortened.**

* To seamlessly continue using mdx for the new fiscal year without interruption (without stopping virtual machines), it is necessary to apply for the purchase of points for the next fiscal year in March.

2) Suspension of Point Consumption in March

To prevent projects from stopping after the expiration of the point purchase deadline for the fiscal year 2023 and to ensure the availability of points, we will suspend point consumption from March 1 to March 31.

If you purchase points during this period, mdx usage will essentially be free in March. Please consider this when deciding on the number of points to purchase.

Point consumption will resume on April 1. If you do not have valid points for the fiscal year 2024 by then, your remaining points will become negative after 01:10 on April 1 (Monday), leading to project suspension. Please take note of this.

* Resource increase requests may be subject to restrictions in March.

3) Point Reset at the End of the Fiscal Year (Set to ±0)

At the end of the fiscal year (midnight on March 31), we will apply a special treatment to reset points to ±0, canceling any negative balance resulting from point consumption after a project reaches the "stopped" state.

In other words, when you purchase points in the next fiscal year, any negative balance from the previous fiscal year will not be settled. Conversely, if you have leftover points at the end of the fiscal year, they will be reset to 0.

For detailed information on usage fees, please refer to <https://mdx.jp/en/guide/charge>.

If you have any questions or concerns, please contact the mdx support desk below.

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mdx support desk

mdx-help [at] mdx.jp